

# Troubleshooting TI PSR Controllers

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## ABSTRACT

Power supply designers must often troubleshoot problems. The problems may include smoke upon first supplying power or the device displays no light or noise and does not start up at all. The fundamentals of debugging should be to make sure the components are assembled correctly according to the schematic with no incorrect PCB connections<sup>®</sup>. This document focuses on the design issues and assumes the board has been checked and that failed components have been repaired. This application note can be used for TI's primary-side regulated (PSR) controllers and switchers, such as the UCC2870X, UCC2871X, UCC2872X, UCC28730, and UCC2891X.

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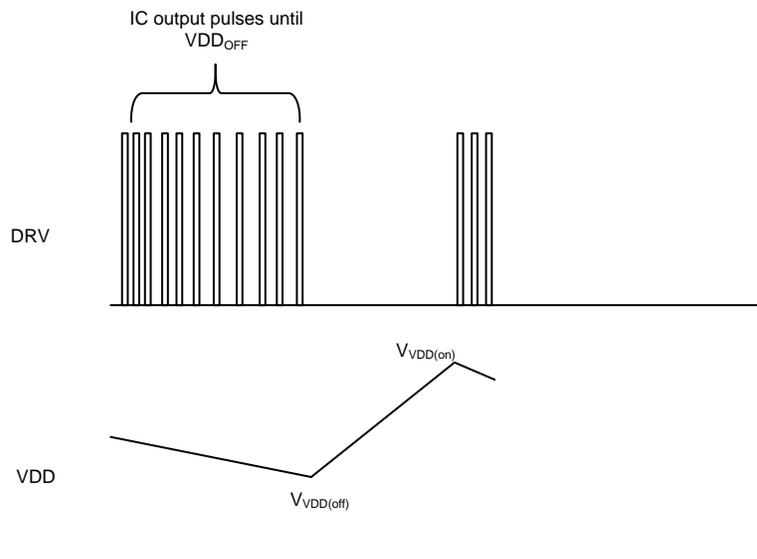
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## 2 Issue 1: Power Converter Cannot Startup or Shuts Down Unexpectedly

### 2.1 Cause 1: $V_{DD}$ UVLO

**Phenomenon:** Before  $V_{DD}$  goes down to  $V_{VDD(off)}$ , there are switching pulses with which the frequency is higher than minimum frequency,  $F_{sw(min)}$ , as shown in Figure 2.



**Figure 2.  $V_{DD}$  UVLO Protection**

#### Potential Solutions:

- Increasing the auxiliary winding turns will elevate the  $V_{DD}$  level.
- Increase  $V_{DD}$  capacitance. This helps the  $V_{DD}$  sustain time also helping with startup.
- Decrease output capacitance and increase the constant current point. See the “primary side regulation” on the datasheet for the constant current. A simple way to increase the constant current point is to decrease the  $R_{CS}$  resistor. These methods increase the rising time of  $V_{out}$  to help startup.
- Decrease the resistor in-series with an auxiliary diode, if any. It will elevate the  $V_{DD}$  level by collecting more leakage energy of the transformer with some load.
- “Full Load, CC Mode, load-on point = 0 V” is the serious configuration of E-load for startup. Sometimes changes on the E-load configuration, such as setting half load or CR Mode or setting load-on point at higher value, are acceptable within the system requirements.

### 2.2 Cause 2: $V_{DD}$ Clamp Current Exceeding Rating (Only for UCC2891X)

**Phenomenon:**  $V_{DD}$  reaches  $V_{DD(CLP)}$  (minimum 26 V), and the clamp flowing current exceeds 6 mA<sup>(1)</sup>.

**Potential Solutions:** Make sure  $V_{DD}$  stays lower than  $V_{DD(CLP)}$  at all conditions by setting the Na/Ns properly and adjusting the resistor in-series with  $V_{DD}$  diode.

### 2.3 Cause 3: $V_{IN}$ UVLO

TI PSR parts have AC-line input undervoltage protection functions by detecting current information at the VS pin during the MOSFET on-time. While the VS pin is clamped close to GND during the MOSFET on-time, the current through RS1 is monitored to determine a sample of the bulk capacitor voltage<sup>(4)</sup>. To make sure the converter works properly, the VS dividers should be designed carefully according to the datasheet.

However, if you believe the calculation is right, but there is a shutdown or startup issue, capture the last three cycles of  $V_{BLK}$ ,  $V_{AUX}$ , and  $V_{DRV}$  as is suggested in Figure 3. Determine the root cause by checking the following:

1. Is the voltage of  $V_{BLK}$  too low? — A bulk capacitor value that is too small would make the ripple on  $V_{BLK}$  too much, especially at low-line input and full load. A rough suggestion for bulk capacitor selection is about  $2 \mu\text{F} / \text{W}$ . For a 10-W design, 22- $\mu\text{F}$  capacitance (22  $\mu\text{F}$  is standard value) is suggested.
2. Is the  $V_{AUX}$  waveform flat and the  $V_{AUX}$  approach to  $V_{BLK} \times N_a / N_p$  during MOSFET on-time? — If not, there is something wrong; check the transformer turns ratio and the voltage on the primary windings during Q1 on-time. A common issue is *Improper BJT Selection*.
3. Is the current from the VS pin at startup (for the issues where there are only three cycles of pulses)  $V_{AUX} / \text{RS1}$  larger than  $I_{VSL(\text{run})}$ ? — Make sure the current is larger than  $I_{VSL(\text{run})}$ , or else go back check the related parameters.
4. Is the current from the VS pin at the last switching cycle (for the issues where there are many cycles)  $V_{AUX} / \text{RS1}$  lower than  $I_{VSL(\text{stop})}$ ? — If yes, it will cause the converter to shut down.

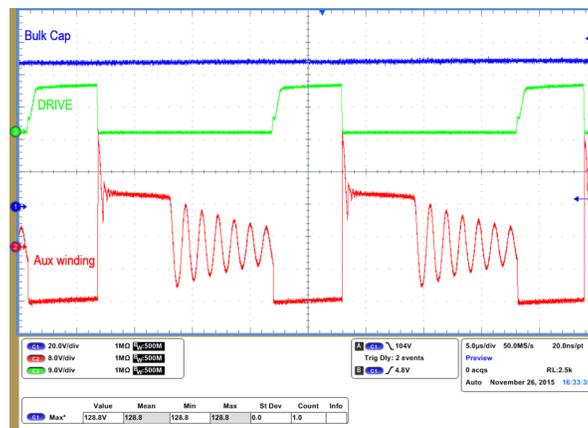


Figure 3. Waveforms Needed to Distinguish Input UVLO Issue

## 2.4 Improper BJT Selection

For UCC28722 and UCC28720 devices, improper selection for BJT could cause the input UVLO protection. The BJT may not be fully switched on due to the low current gain.  $V_{AUX}$  during MOSFET on-time is not flat and does not match  $V_{BLK} \times N_a / N_p$  near the end of MOSFET on-time. Figure 4 shows a typical UVLO protection caused by improper BJT selection.

An important parameter for a BJT is  $h_{FE}$ , DC current gain. It varies with  $I_B$ ,  $V_{CE}$  and temperature and can be quite low. For the UCC2872X application, base current  $I_B$  is decided by the controller's driving current  $I_{DRS}$  (19 mA to 37 mA).

So the  $h_{FE}$  current gain of BJT should be high enough to make the BJT operate with lower on-state  $V_{CE}$ .

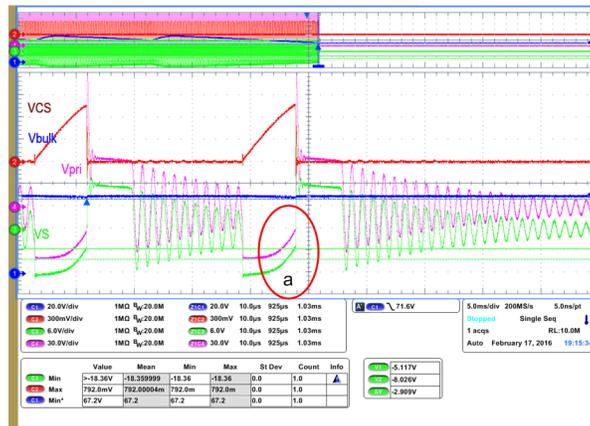


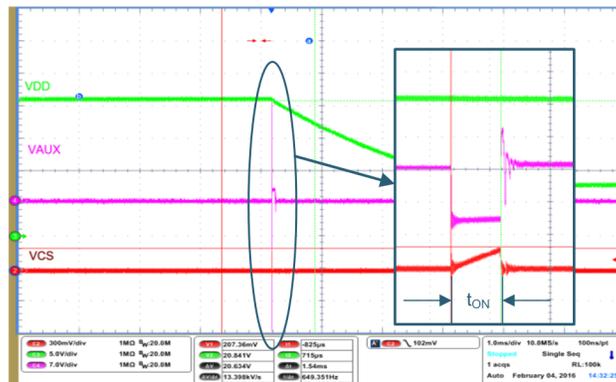
Figure 4. UVLO Protection Caused by Improper BJT Selection

## 2.5 Cause 4: On-time Detection

### 2.5.1 On-Time is Too Long at First Startup Cycle

**Phenomenon:** TI PSR controllers and switchers check the MOSFET on-time by detecting the voltage on the CS pin on the very first cycle after  $V_{DD}$  UVLO on. If the voltage on the CS pin does not reach  $I_{PP(min)}$  in the desired time, the IC will confirm the fault and discharge  $V_{DD}$  to  $V_{VDD(off)}$  where  $I_{PP(min)} = V_{CST(min)} / R_{CS}$ . For UCC28704 and UCC28730, this desired time is typical 4  $\mu$ s. For UCC28700/1/2/3, UCC28710/1/2/3, UCC28720/2, UCC28740 the desired time for  $t_{ON}$  fault is  $1 / F_{SW(max)}$ . As for the first cycle,  $t_{ON} = (L_{PRI} \times I_{PRI}) / V_{BLK}$ , too high inductance or very low input voltage can cause this startup issue. Figure 5 shows the  $t_{ON}$  fault of the UCC28704 circuit.

**Potential Solutions:** To verify the issue, increasing input voltage, decreasing  $L_{PRI}$  or increasing  $R_{CS}$  can be used. However, the circuit designer should check the power system design completely to find out why the  $t_{ON}$  time is so large.



Right side of image is zoomed in,  $t_{ON}$  is larger than 4  $\mu$ s.

Figure 5. Startup Issue Caused by Long  $t_{ON}$  on a UCC28704 Board

### 2.5.2 Too Long On-Time Causes Shutdown

**Phenomenon:** This is only suited for the UCC2891X. The IC will stop DRV output and start the  $V_{DD}$  UVLO cycle when it detects three consecutive on-times larger than  $t_{ONMAX(max)}$  at high load and  $t_{ONMAX(min)}$  at light load.

**Potential Solutions:** To verify the issue, decrease  $L_{PRI}$  or increase  $R_{IPK}$ . However, the circuit designer should check the power system design completely to find out why the  $t_{ON}$  time is so large.

## 2.6 Cause 5: CS Short Circuit (1.5-V) Protection

The converter will stop the switching cycle and start a  $V_{DD}$  reset cycle when the IC detects a voltage on the CS pin higher than 1.5 V for three consecutive cycles.

### 2.6.1 CS Noise Caused by Layout

**Phenomenon:** The typical noise caused by the suddenly raised  $dv/dt$  of the  $V_{ds}$  of primary MOSFET / BJT is illustrated in Figure 5. The voltage peak on the CS pin after MOSFET / BJT turn off exceeded the overcurrent threshold  $V_{OCP}$ , for UCC28710 its typical value is 1.5 V. The noise can be serious if there is poor layout and the  $R_{LC}$  is too high.

**Potential Solutions:** Improve the CS circuit layout and MOSFET to decrease the noise.

The situation improves with a smaller  $R_{LC}$ . However, changing the  $R_{LC}$  resistor will also impact the constant current regulation. Make sure  $R_{LC}$  is close to the controller package.

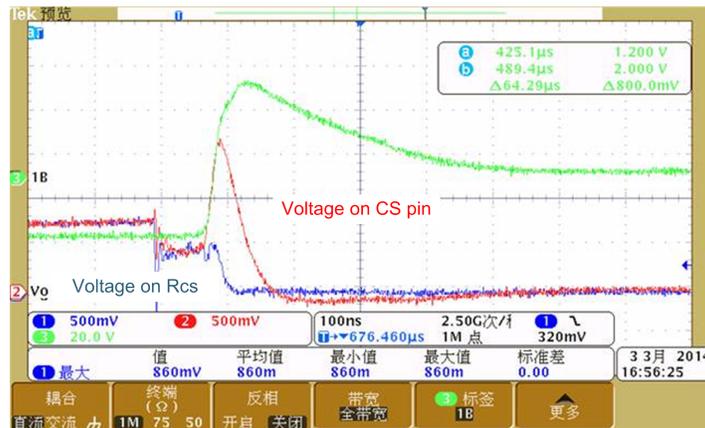


Figure 6. OCP Caused by the Noise

### 2.6.2 Transformer Saturation

**Phenomenon:** The typical saturation for a transformer is illustrated in Figure 6. The current through  $R_{CS}$  increases rapidly when the transformer becomes saturated.

**Potential Solutions:** Check the transformer design to make sure no saturation occurs. The equation to check  $B_{MAX}$  is:

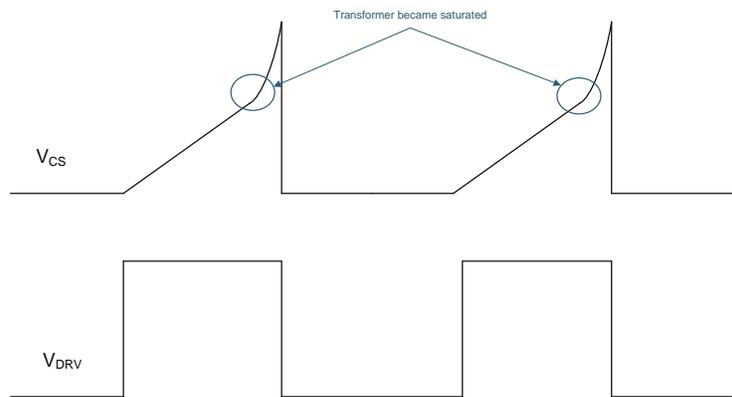
$$B_{MAX} = \frac{L_{PRI} \times I_{PRI}}{N_p \times A_e}$$

where

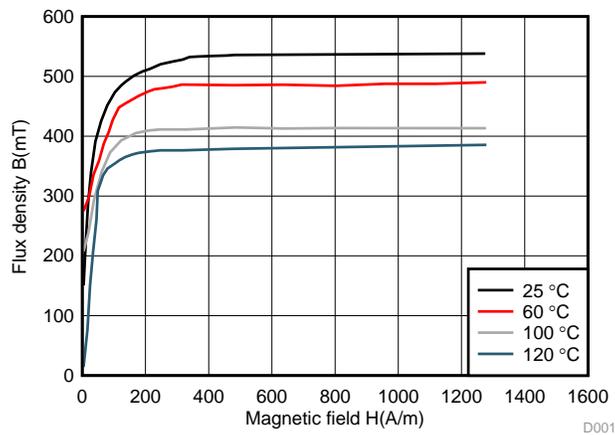
- $I_{PRI} = \frac{V_{CST(max)}}{R_{CS}}$  for UCC2870X, UCC2871X and UCC2872X
- $I_{PK} = \frac{V_{CCR}}{R_{IPK}}$  for UCC2891X
- $N_p$  is the primary winding turns of the transformer
- $L_{PRI}$  is the primary inductance
- $A_e$  is the cross-sectional area of the core

(1)

$B_{MAX}$  should always be lower than  $B_{SAT}$  which is the core saturation flux density and decided by the core material. The curve or value of  $B_{SAT}$  is found in the ferrite core book as shown in Figure 7. The temperature characteristic of  $B_{SAT}$  should be considered.



**Figure 7. OCP Protection Caused by Transformer Saturation**



**Figure 8. B-H Temperature Characteristics of the TDK PC95**

## 2.7 Cause 6: AUX Winding Detection (OVP)

The output overvoltage function is determined by the voltage feedback on the VS pin. The device stops switching and starts to discharge the  $V_{DD}$  capacitor to the  $V_{VDD(off)}$  threshold when it detects an overvoltage.

### 2.7.1 Output Voltage Trigger OVP at Zero Load

**Phenomenon:** When probing on the output voltage, the output voltage exceeds the regulation level and the voltage reflected to the VS pin exceeds the overvoltage threshold  $V_{OVP}$ .

**Potential Solutions:** Decrease the capacitance of the drain node, which mainly includes the  $C_{OSS}$  of the MOSFET and input capacitance of the transformer;

- To decrease the preload resistor value
- To check if the turn-off of the MOSFET is too slow which may cause too large of a series resistor in the gate

### 2.7.2 The Shape on the VS Pin Affects the Detection

The PSR controller does not sense the output directly like a traditional optocoupler feedback. It is more sensitive by its working scheme of detecting the auxiliary winding voltage. The shape of the voltage on the VS pin is very important to avoid mis-detection and OVP. Because probing on the VS pin could also affect the detection, estimate the waveform of the VS pin by probing the auxiliary winding.

See the respective datasheet for the needed shapes.

However, snubber adjusting especially on the damping resistor can affect the waveforms. A leakage inductance of the transformer that is too high would make the detection less accurate. The layout of the VS relative circuit should also be done correctly. The trace between the VS dividers and the VS pin should be as short as possible to reduce EMI coupling<sup>[4]</sup>.

### 3 Issue 2: Output Voltage Ripple and Noise is Quite High at Certain Load

First of all, check if the converter is in  $V_{DD}$  UVLO reset and restart sequence. If the  $V_{DD}$  crosses between  $V_{VDD(on)}$  and  $V_{VDD(off)}$ , which will cause ripple issues, the protection is triggered. From issue 1, you could get clues to find out and solve the root cause. If the  $V_{DD}$  does not hiccup between  $V_{VDD(on)}$  and  $V_{VDD(off)}$  thresholds, then proceed to debug with one of the following tips:

#### 3.1 Is That a Line Frequency Ripple?

Figure 9 is a typical waveform of high ripple with line frequency. When  $V_{BLK}$  is at a lower point, the converter cannot provide enough power to the output, so the “Dip” ripple may be seen. To solve this problem, increasing the bulk cap or decreasing the Np/Ns ratio can be used. However, as changing the Np/Ns also affects other performance, checking the calculation according to the datasheet is the root way to solve this issue.

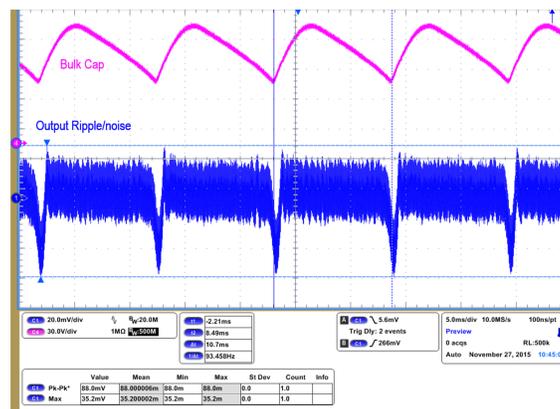


Figure 9. Line Frequency Ripple in Output Voltage

#### 3.2 Is that a low frequency oscillation (loop unstable for TI PSR)?

The closed-loop of PSR is not as apparent as it is of opto-feedback. So if there is unexpected ripple with several kHz frequency (not the line frequency) as shown in Figure 10, investigate the following points:

- Check if there is a missing *valley switching*, as mentioned in Issue 5: Missing Valley Switching. The abnormal *valley switching* could cause some oscillation on the ripple.
- The loop instability could cause high ripple. As it is difficult to measure the closed loop response in PSR parts, the way to mitigate it is to increase the output capacitor and increase the working frequency at full load.
- Noise on the VS and CS pin can also have an effect on the instability.

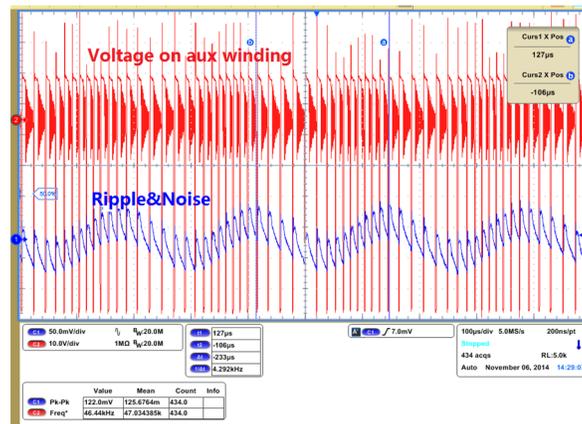


Figure 10. Higher Output Ripple With Approximate kHz Oscillation

## 4 Issue 3: Transient Response Worse

### 4.1 PSR Limitation

The PSR has a limitation of the transient response, especially when the load is switched from light load to half load or full load. This is because the switching frequency is very low at light load.

For special cases which need better transient response when the load switches from zero load to a certain load, increasing the working frequency of zero load and increasing the output capacitor can work. But, increasing the working frequency of a zero load also means a higher preload requirement which deteriorates standby power.

Another choice is using the UCC28730+UCC24650 chipset solution, which brings both very low standby power and a good transient response performance.

## 5 Issue 4: Constant Current Mode

### 5.1 CC Value Varies With High or Low Line Input

**Phenomenon:** The CC greatly varies with different line input voltage.

**Potential Solutions:** Adjusting the  $R_{LC}$  resistor should mitigate the difference. See the respective datasheet for the function of the  $R_{LC}$  resistor.

## 6 Issue 5: Missing Valley Switching

The PSR controllers and switchers from TI operate in discontinuous conduction mode with valley-switching to minimize switching losses. However, improper design could make the valley switching disappear, which could cause increased switching loss and higher ripple or higher noise.

### 6.1 Cause 1 - LC Resonant Period Too Long

**Phenomenon:** The LC resonant tank exceeded the  $t_{ZTO}$ .  $t_{ZTO}$  is defined as zero crossing timeout delay and is specified in datasheet. For UCC2870X, UCC2871X and UCC2891X, the minimum value of  $t_{ZTO}$  is 1.8  $\mu$ s, for the UCC28730 it is 1.6  $\mu$ s. As the resonant frequency is decided by the primary inductance of the transformer and equivalent capacitor on the drain node  $C_{SW} = C_{OSS} + C_W$  (where  $C_{OSS}$  is the output capacitance of primary MOSFET and  $C_W$  is the transformer capacitance), the resonant period =  $2\pi\sqrt{L_{PRI} \times C_{SW}}$ .

**Potential Solutions:** Decrease the primary inductance  $L_{PRI}$  or capacitance on the drain node to solve this issue.

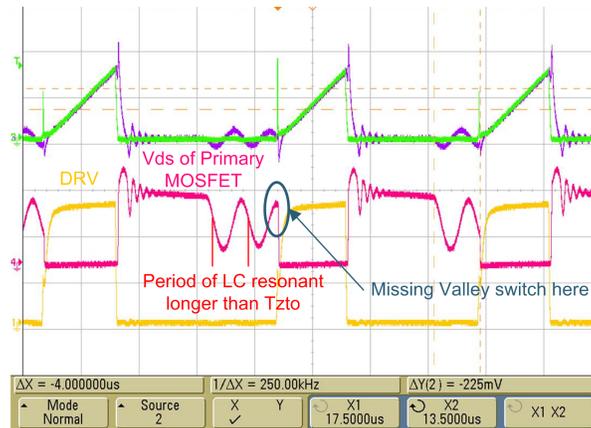


Figure 11. Long LC Resonant Period Causes Missing Valley Switching

### 6.2 Cause 2 - Very Quick Resonant Decay With TVS Snubber

**Phenomenon:** When very low standby power is required and switching frequency is very low, a TVS snubber must be used. With a TVS snubber, improper selection of slow clamp diode will cause a very quick decaying as shown in Figure 12. For a detailed explanation of this issue, see *Choosing Standard Recovery Diode or Ultra-Fast Diode in Snubber (SNVA744)*.

**Potential Solutions:** An R2CD snubber is suggested to replace the TVS snubber for those which do not need very low standby power applications; if a TVS snubber is a must, using ultra-fast diode in a snubber circuit or paralleling small capacitor on TVS.

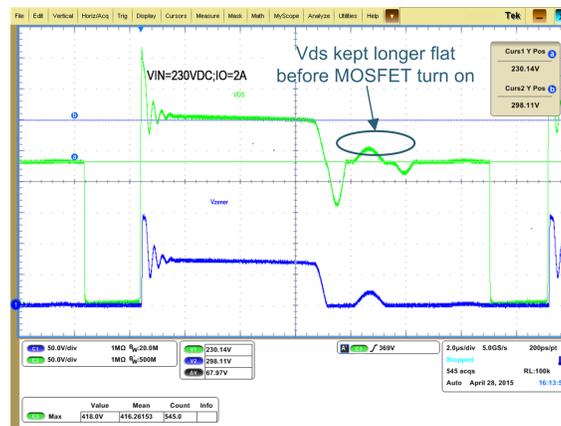


Figure 12. Very Quick Resonant Decay Caused by Improper Snubber Design

## 7 Issue 6: Audible Noise

The audible noise of flyback is usually caused by ceramic capacitors or the ferrite transformer because of mechanical vibration.

If replacing the ceramic capacitors, which have high dv/dt swings (such as snubber cap), with a metal-film capacitor and dip-varnishing the transformer does not work, an improper design must be considered as the problem. Engineers should check the output stability (*Issue 2: Output Voltage Ripple and Noise is Quite High at Certain Load*).

Another way to mitigate the audible noise is to make the converter work in the highest frequency allowed by the part's datasheet.

## 8 Device Nomenclature

### Device Terms

$V_{VDD(off)}$	UVLO turn-off voltage (see the electrical characteristics table of the respective datasheet)
$V_{VDD(on)}$	UVLO turn-on voltage (see the electrical characteristics table of the respective datasheet)
$VDD_{CLP}$	$V_{DD}$ voltage clamp (see the electrical characteristics table of the UCC28910, UCC28911 datasheet ( <a href="#">SLUS769</a> ))
$V_{CST(min)}$	CS pin minimum current-sense threshold (see the electrical characteristics table of the respective datasheet)
$V_{CST(max)}$	CS pin maximum current-sense threshold (see the electrical characteristics table of the respective datasheet)
$V_{OCP}$	Overcurrent threshold (see the electrical characteristics table of the respective datasheet)
$V_{CCR}$	Constant-current regulating voltage (see the electrical characteristics table of the respective datasheet)
$V_{OVP}$	Overvoltage threshold (see the electrical characteristics table of the respective datasheet)
$F_{SW(min)}$	Minimum switching frequency (see the electrical characteristics table of the respective datasheet)
$F_{SW(max)}$	Maximum switching frequency (see the electrical characteristics table of the respective datasheet)
$I_{VSL(run)}$	VS line-sense run current (see the electrical characteristics table of the respective datasheet)
$I_{VSL(stop)}$	VS line-sense stop current (see the electrical characteristics table of the respective datasheet)
$I_{DRS}$	DRV source current (see the electrical characteristics table of the respective datasheet)
$t_{ONMAX(max)}$	Maximum FET on time at high load (see the electrical characteristics table of the UCC28910, UCC28911 datasheet ( <a href="#">SLUS769</a> ))
$t_{ONMAX(min)}$	Maximum FET on time at low load (see the electrical characteristics table of the UCC28910, UCC28911 datasheet ( <a href="#">SLUS769</a> ))
$t_{ZTO}$	Zero-crossing timeout delay (see the electrical characteristics table of the UCC28910, UCC28911 datasheet ( <a href="#">SLUS769</a> ))

### BJT Terms

$V_{CE}$	Collector-emitter voltage
$h_{FE}$	DC current gain
$I_B$	Base current

### Transformer Terms

$N_a/N_s$	Auxiliary-to-secondary turns ratio
$N_a/N_p$	Auxiliary-to-primary turns ratio
$N_p/N_s$	Primary-to-secondary turns ratio
$L_{PRI}$	Primary inductance
$B_{SAT}$	Saturation flux density

## Other Terms

$R_{IPK}$	UCC28910, UCC28911 primary current programming resistance
$R_{LC}$	Line compensation resistor
$R_{S1}$	High-side VS pin resistance
$R_{CS}$	Primary current programming resistance
$C_{OSS}$	Output capacitance of MOSFET
$C_W$	Total capacitance on the switching node
$T_{ON}$	On-time of MOSFET / BJT
$I_{PRI}$	Peak primary current

## 9 Other Support Resources

More help is available from TI's E2D forum:

[https://e2e.ti.com/support/power\\_management/isolated\\_controllers/](https://e2e.ti.com/support/power_management/isolated_controllers/)

## 10 References

1. Robert Taylor, Ryan Mannack, *Debugging power-supply startup issues*, Analog Applications Journal, 3Q-2015
2. UCC28910, UCC28911 datasheet ([SLUS769](#))
3. Kening Gao, Ulrich B. Goerke, *Choosing Standard Recovery Diode or Ultra-Fast Diode in Snubber*, TI application note ([SNVA744](#))
4. UCC2870x datasheet ([SLUSB41](#))

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DLP® Products	<a href="http://www.dlp.com">www.dlp.com</a>
DSP	<a href="http://dsp.ti.com">dsp.ti.com</a>
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Interface	<a href="http://interface.ti.com">interface.ti.com</a>
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